

MISSION

The mission of VLATACOM INSTITUTE is research and development of innovations in the field of biometrics and ICT, provision of services for the design, development, production, delivery, and maintenance of products and solutions in the field of telecommunications, information technology, biometrics, and traffic control. Products and services meet or exceed requirements and expectations of users, and are in accordance with the requirements of legislation and standards.

VISION

The vision of VLATACOM INSTITUTE is products and services recognizable by their functions and competitive on the world market.

VLATACOM INSTITUTE achieves its mission and vision by consistently applying the following principles:

1. acquisition of new knowledge and application of innovations in various activities;
2. focus on users in order to constantly increase their level of satisfaction with our services and products;
3. the leadership role of management in realizing the vision through a systemic approach to management processes;
4. full involvement of employees in order to use their creative abilities for their benefit and that of society;
5. planning, consistent implementation and checking of processes within the quality management system in accordance with the requirements of the ISO 9001 standard;
6. constant improvement of quality management processes and systems;
7. decision-making based on data and information analysis;
8. development of mutually beneficial relations with suppliers in order to create additional value for both parties, as well as the user himself.

Our motto is: "Customer first, quality always".